



LUCID

New Vehicle Limited Warranty

Europe

Effective November 2024



Contents

Message to Customers.....	3
Who Is the Warrantor?.....	3
What Is The Warranty Region?.....	3
Who May Use This Warranty?.....	4
No Limitation of Statutory Warranty Rights.....	4
What Does This Warranty Cover?.....	4
Basic Vehicle Limited Warranty.....	5
Powertrain Limited Warranty.....	5
High-Voltage Battery Limited Warranty.....	6
Body and Paint Limited Warranty.....	6
Corrosion Perforation Limited Warranty.....	6
Supplemental Restraint System (SRS) Limited Warranty.....	7
What Is The Coverage Period?.....	7
What Does This Limited Warranty Not Cover?.....	7
What Will Cause The Warranty To Be Voided?.....	10
What To Do If You Need Roadside Assistance?.....	10
How do you Obtain a Warranty Repair?.....	10
Governing Law.....	11
Reservation of Rights.....	11
Customer Satisfaction.....	11



Message to Customers

This is the Lucid New Vehicle Limited Warranty ("**Lucid New Vehicle Limited Warranty**" or "**Lucid Warranty**"). This guide provides a detailed explanation of the Lucid Warranty terms for Lucid vehicles, including coverage types, durations, limitations, regions and more.

Who Is the Warrantor?

The warrantor in each country in Europe in accordance with the terms, conditions and limitations in this Lucid New Vehicle Limited Warranty is listed below.

Warrantor	Warranty Region
Lucid Netherlands B.V. Amsteldijk 166, 1079 LH, Amsterdam, Netherlands	Netherlands
Lucid Germany GmbH Frankfurter Ring 95, 80807 München, Germany	Germany
Lucid Norway AS Wergelandsveien 7, 0167 Oslo, Norway	Norway
Lucid Switzerland AG c/o CSC Corporate Services (Suisse) GmbH, Zweigniederlassung, Zurich, Limmatquai 72 8001 Zurich	Switzerland

Any service required under the terms of this Lucid New Vehicle Limited Warranty will be provided by a Lucid Service Centre. For a list of available Service Centres, see <https://www.lucidmotors.com/locations>.

What Is The Warranty Region?

The Warranty Region is defined as **the European Economic Area (EEA) plus Switzerland** for vehicles originally manufactured for and purchased in a country within the EEA plus Switzerland, but excludes the associated islands and overseas regions, municipalities, and territories of the EEA plus Switzerland.

Coverage under this New Vehicle Limited Warranty is available only if your vehicle was originally manufactured for and sold in the EEA plus Switzerland and warranty coverage is sought in a country where a Lucid Service Centre is available.



If, during the warranty period:

- You temporarily take your Lucid vehicle to any other country in the EEA plus Switzerland or to any other Lucid Warranty Region, the Lucid New Vehicle Limited Warranty will be honoured in that country or that Warranty Region. **However, you will be required to bring the vehicle to a suitable Lucid Service Centre for warranty work to be conducted.** Temporary is defined as a period less than six months. Proof of compliance with any temporary import laws or regulations is required upon reasonable request;
- You are permanently moving to a new country within the EEA plus Switzerland, Lucid recommends that you inform the nearest Lucid Service Centre to ensure continuity of warranty services.
- You are permanently moving to a region outside the EEA plus Switzerland that is supported by a Lucid Service Centre, you may apply to Lucid to transfer the Lucid Warranty to the new region for the duration of your ownership and the remaining warranty period. Requests to transfer a vehicle's Lucid Warranty will be decided on a case-by-case basis by Lucid at its absolute discretion, and will be subject to certain conditions, including all necessary regional modifications being carried out by a Lucid Service Centre at the owner's cost.

Transfer of the Lucid Warranty to another region is not permitted for subsequent purchasers. Lucid will not transfer the warranty coverage following the sale of a vehicle within the new region.

Who May Use This Warranty?

This Lucid New Vehicle Limited Warranty is provided to the original purchaser, subsequent owner(s), and lessors of a Lucid vehicle sold by Lucid or its affiliates in the Warranty Region defined above.

No Limitation of Statutory Warranty Rights

This Lucid Warranty is a voluntary warranty granted in addition to your statutory rights as purchaser under the laws of your country of residence. Those statutory rights are not affected by this Lucid Warranty and can be exercised at no additional cost.

What Does This Warranty Cover?

This Lucid New Vehicle Limited Warranty provides limited warranty coverage for your Lucid vehicle. This Warranty gives you specific legal rights. These rights may (depending on the mileage of the vehicle) go beyond the statutory rights in terms of time but remain behind them in terms of content (without limiting them) and are also subject to stricter conditions.

Under this Lucid New Vehicle Limited Warranty, Lucid will, without charge, and within a reasonable period of time, repair, replace or adjust all parts on your vehicle that malfunction or fail during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship, provided that your vehicle has been properly operated and maintained in accordance with all requirements in the Owner's Manual and any other documentation we may provide you, and was taken to a Lucid Service Centre for a warranted repair during the warranty period. Lucid may determine at its discretion the method of fixing a malfunctioning or failing part, (reparation, replacement or adjustment with a new, reconditioned or remanufactured part).



The remedy under this Lucid New Vehicle Limited Warranty is limited to repair, replacement or adjustment of defective parts. Lucid's liability and obligations under this Lucid New Vehicle Limited Warranty, if any, shall in no event exceed the cost of correcting manufacturing defects as provided in this written warranty, though any statutory rights remain unaffected, as explained above. Upon expiry of this warranty, any such liability under the warranty shall terminate.

Warranty Type	Coverage Duration
Vehicle	4 Years/80,000 km (whichever comes first). Vehicles originally sold and registered in Norway only: 5 Years/100,000 km (whichever comes first)
Powertrain	8 Years/160,000 km (whichever comes first)
High Voltage Battery	8 Years/160,000 km (whichever comes first) retaining 70% capacity
Paint and Body Repair	4 Years/Unlimited kilometres. Vehicles originally sold and registered in Norway only: 5 Years/Unlimited km
Corrosion Perforation	10 Years/Unlimited kilometres
Supplemental Restraint System (SRS)	5 Years/100,000 km (whichever comes first)

Lucid warrants each new vehicle in accordance with the model version of the vehicle at the time of production.

Basic Vehicle Limited Warranty

The Vehicle Warranty covers the repair, replacement or adjustment of parts necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Lucid under normal use for a period of four years or 80,000 km, (for Norway only: five years or 100,000 km), whichever occurs first, subject to the exclusions and limitations and the separate coverage for certain parts described in this New Vehicle Limited Warranty. In addition, any repair, replacement or adjustment of parts or components is covered under this New Vehicle Limited Warranty if damaged or made inoperable due to a defect caused by a Lucid over-the-air update during the warranty period.

Powertrain Limited Warranty

The Powertrain is covered for the duration of 8 years or 160,000 km, whichever occurs first. The Powertrain Limited Warranty will cover the cost of repair, replacement or adjustment of the defective parts of the Lucid powertrain subject to the limitations outlined in this New Vehicle Limited Warranty. This coverage is for Lucid's electric powertrain, including the fully integrated electric drive units, transmission and differential.



High-Voltage Battery Limited Warranty

The high-voltage battery is covered for the duration of 8 years or 160,000 km, whichever occurs first, with a minimum 70% retention of battery capacity over the warranty period. The Battery Warranty covers the cost of repair, replacement or adjustment of a defective Lucid battery at the discretion of Lucid, subject to the limitations outlined in this New Vehicle Limited Warranty.

The high voltage battery, like all batteries, will experience a decrease of energy and power loss with time and use. Loss of energy or power reduction over time is not covered beyond the terms and limits of this warranty, as set forth in the paragraph above. Proper storage and maintenance of your Lucid vehicle will maximise the life and capacity of the battery.

Malfunctions or problems caused by failure to follow the recommended guidelines and charging procedures as stated in the Lucid Owner's Manual will not be covered under the terms of this limited warranty. Please refer to the Owner's Manual for additional information.

Please note that the vehicle's displays of range are estimates based on driving conditions and habits, including other factors that are independent from the vehicle's battery capacity. The measurement method used to determine the battery capacity is at the sole discretion of Lucid's trained and authorised representatives.

When repairing, replacing or adjusting the battery, Lucid will ensure that the capacity of the battery will be equal or greater than the original battery capacity during the warranty claim.

Body and Paint Limited Warranty

The Lucid Paint and Body Limited Warranty covers manufacturing defects in the paint or body of your vehicle for four years from the warranty start date. (For Norway only: five years from the warranty start date.) There is no kilometre limitation on this coverage. Accidental damage and damage caused by paint or body repair performed by a non-Lucid Approved Body Repair Centre are not covered.

Corrosion Perforation Limited Warranty

The Lucid Corrosion Perforation Limited Warranty covers perforation of body panels from within to the outside of the panel resulting from a material or manufacturing defect for 10 years (there is no kilometre limitation on this coverage), except where:

- Surface corrosion occurs due to paint damaged by scratches, stone chips or environmental fallout, such as bird droppings or acid rain.
- The application of non-Lucid approved third-party coatings that have a detrimental effect on the original painted surface or under body panels.
- Corrosion is caused by, due to or results from accidents, abuse, neglect, improper maintenance or operation of the vehicle, installation of a non-approved accessory, exposure to chemicals or environmental contaminants, damage resulting from an act of God or nature, fire, or improper storage.
- Damage is due to lack of required maintenance; improper maintenance; the use of parts other than original equipment parts, non-approved parts or fluids; or improper body repairs.
- Repairs have not been performed by a Lucid Service Centre or Lucid approved body shop.



Supplemental Restraint System (SRS) Limited Warranty

The Supplemental Restraint System Limited Warranty covers defects in the seat belts or airbags system resulting from material or manufacturing defect for 5 years or 100,000 km, whichever comes first.

What Is The Coverage Period?

Coverage under this Lucid New Vehicle Limited Warranty begins on the date that the vehicle is delivered to the first retail or corporate purchaser or the day it is first put into service, (in the case of demonstrator vehicle), whichever occurs first, and lasts for the time period as stated in the coverage section.

For Lucid Genuine Spare Parts installed during a warranty repair, the warranty coverage ends at the expiry of the remainder of the initially applicable warranty period for the replaced parts.

You must bring the alleged defect to the attention of Lucid within the coverage period.

For defects reported to Lucid with reference to the Lucid Warranty within the warranty period but not remedied by Lucid within the warranty period, the Lucid Warranty coverage for that reported defect will continue until the reported defect is resolved. Such coverage will end:

- When the defect has been eliminated;
- When the Lucid Service Centre confirms that no defect covered by the Lucid Warranty exists; or
- Thirty days after you have been notified in writing that the Lucid Genuine Spare Parts required to carry out the repair are in stock at the Lucid Service Centre.

What Does This Limited Warranty Not Cover?

Wear and Tear Items

The Lucid New Vehicle Limited Warranty does not cover any item where its failure is due to normal wear and tear or items that have to be replaced or adjusted periodically during routine servicing and maintenance, including paint and glass chips, key fob batteries, upholstery discolouration, tears, punctures, wrinkles, depressions or other similar items.

The term "wear and tear" describes the normal process by which the components reach the limit of serviceability through normal use. The service life of a wearing part depends on the type of use of the vehicle and individual style of driving. As such, any component which has been repaired, replaced or adjusted once under this Lucid New Vehicle Limited Warranty is not covered again, unless the failure is due to a manufacturing defect.

Items subject to normal wear and tear include, but are not limited to:

- Brake discs and pads
- Wiper blades
- Seat and back rest covers
- Upholstery and trim
- Steering Wheel



- Floor coverings

Service parts include, but are not limited to:

- Filters
- Lubricants
- Items replaced during routine maintenance

Service adjustments required after the first service include, but are not limited to:

- Adjustment to doors and bonnets
- Head lamp adjustment
- Wheel alignment
- Wheel balancing

Tyres

The Lucid New Vehicle Limited Warranty does not cover tyres. Warranty claims related to the original factory-fitted tyres must be made directly with the tyre manufacturer.

Performance Modifications

The Lucid New Vehicle Limited Warranty does not cover any repair, replacement or adjustment of parts where the fault or defect is wholly or partially attributed to performance related modifications not made by Lucid.

Performance Metrics

Performance metrics advertised by Lucid and/or other testing agencies are not covered under the Lucid New Vehicle Limited Warranty as there are many variables that may affect the vehicle performance, including but not limited to vehicle age/use, ambient temperature and battery state of charge. Please refer to the Owner's Manual for additional information.

Removal of Non-Standard Equipment or Accessories

Additional labour time for the removal of non-standard equipment, including but not limited to aftermarket parts and accessories, and Lucid Accessories cannot be claimed under the Lucid New Vehicle Limited Warranty.

Track and Competition Use

Damages and/or malfunctions that occur due to or in connection with track and competition use are not normal use in the sense of the Lucid New Vehicle Warranty, and are therefore not covered under the Lucid New Vehicle Limited Warranty.



Normal Noise and Vibration

All mechanical devices produce some level of noise and/or vibration that can differ between vehicles. Slight wind noise, component noise and/or vibration that do not affect the performance of the vehicle are considered normal and are not covered by the Lucid New Vehicle Limited Warranty.

Commercial Use as a Taxi or Ride Sharing Service

The Lucid New Vehicle Limited Warranty does not cover damages and/or defects that occur due to or in connection with Lucid vehicles being used to provide taxi or ride-sharing services.

Other Damage

Damage caused by any of the following items or actions listed below is not covered under this Lucid New Vehicle Limited Warranty

- Accidents, collision or objects striking the vehicle, such as driving into or over curbs, potholes or other road hazards.
- Theft, vandalism or riot
- Environmental incidents, including, but not limited to, exposure to extreme weather events such as high winds, dust or sand storms, hurricanes, floods, fires, acid rain, environmental or industrial fallout, bird droppings, tree sap, stone chips, road salt or other environmental conditions.
- User-applied chemicals or accidental spills, including sunscreen or hairspray
- Driving through water deep enough to cause water to infiltrate into any component, for example, powertrain components
- Installation of parts that are not Lucid Genuine Parts
- Immersion/flooding of the high voltage battery assembly
- Abuse and/or misuse of the vehicle and/or high voltage battery pack, such as driving over kerbs, overloading, racing or track use
- Any unauthorised access or modification of vehicle software or data through the use of, but not limited to, non-Lucid software programs, malware, programming errors or any electronic disruptions.
- Permitting water to enter the vehicle by leaving a window or door open
- Exceeding the load limits specified on the certification label
- Failure to observe and resolve vehicle warnings and indications of battery concerns within a reasonable amount of time
- Failure to complete software updates within a reasonable amount of time, typically 30 days
- The use of incompatible charging devices or methods
- Modifications to the vehicle, high voltage battery assembly, high voltage system or associated wiring
- Exposure to direct and/or intense heat sources outside of normal use
- Allowing the high voltage battery to discharge to a 0% state of charge or 0 miles/0 km of range
- Repairs, modifications or alterations to the vehicle performed by facilities and personnel not authorised by Lucid, including repairs which would have otherwise been covered under this Lucid New Vehicle Limited Warranty



- Failure to properly store your vehicle as described in the Battery Information section of the Owner's Manual that results in damage to the high-voltage battery.
- Failure to follow instructions for proper use, care or maintenance as stated in the Owner's Manual.

What Will Cause The Warranty To Be Voided?

At the reasonable exercise of Lucid's discretion, the Lucid New Vehicle Limited Warranty will be voided, and all warranty coverage here under will terminate in the event of:

- Failing to install required software updates within 30 days after notification that an update is available
- Failing to comply with any recall notice
- Defacing or altering the VIN (vehicle identification number) or odometer or any related system such that it is difficult to determine the VIN number or actual mileage
- The vehicle being sold, designated, labelled or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, scrap, reconstructed, irreparable or a total loss, including a determination by an insurance company, financial institution or leasing company that the vehicle is a total loss, write-off or equivalent.

What To Do If You Need Roadside Assistance?

To obtain roadside assistance when your Lucid vehicle is inoperable, please refer to the following EU phone numbers:

- Netherlands: +31 20 809 7542
- Germany: +49 89 541 98 363
- Switzerland: +41 43 883 09 28
- Norway: +47 23 96 01 07

Roadside Assistance is a separate service offered by the Lucid Roadside Assistance Program and is not provided as part of the New Vehicle Limited Warranty. Please refer to your Owner's Manual.

How do you Obtain a Warranty Repair?

- Contact a Lucid Service Centre as soon as you notice any problem that may be due to a manufacturing defect in factory-supplied materials or factory workmanship.
- If it is safe to do so, bring the vehicle to the nearest Lucid Service Centre, as soon as possible.
- Allow the Lucid Service Centre to inspect the vehicle.
- The Lucid Service Centre will determine if the problem is covered by this Lucid Warranty (see [What Does This Warranty Cover?](#) on page 4.) If so, the Lucid Service Centre will correct the problem free-of-charge pursuant to the terms of this New Vehicle Limited Warranty.



Governing Law

The warranties contained in this Lucid New Vehicle Limited Warranty and all questions regarding their enforceability and interpretation are governed by the law governing the initial agreement for the sale of a new Lucid vehicle with Lucid. However, if you are a consumer, this choice of law shall not apply if it has the result of depriving you of the protection afforded to you by provisions that cannot be derogated from by agreement by virtue of the law which, in the absence of choice, would have been applicable on the basis of statutory provisions.

Reservation of Rights

Lucid reserves the right to make changes in or additions to warranties for vehicles built or sold by them at any time without incurring any obligation to make the same or similar changes or additions to warranties for vehicles previously built or sold.

Lucid also reserves the right to provide post-warranty repairs, conduct recalls, or extend the warranty coverage period for certain vehicles or vehicle populations, at the sole discretion of Lucid. The fact that Lucid has provided such measures to a particular vehicle or vehicle population in no way obligates Lucid to provide similar measures to other owners of similar vehicles.

Customer Satisfaction

We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Lucid Service Representative at your local Service Centre. A list of locations is available at: <https://www.lucidmotors.com/locations>.
2. We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, contact our Customer Care Representatives at europecareteam@lucidmotors.com, or please refer to the following EU numbers:
 - Netherlands: +31 20 809 7542
 - Germany: +49 89 541 98 363
 - Switzerland: +41 43 883 09 28
 - Norway: +47 23 96 01 07