



# Lucid Genuine Spare Parts and Accessories Limited Warranty

## Who Is the Warrantor?

The warrantor in accordance with the terms, conditions, and limitations in this Warranty is listed below:

Warrantor	Warranty Region
Lucid USA, Inc. 7373 Gateway Blvd Newark, CA 94560 <b>Phone:</b> 1-888-99 LUCID (1-888-995-8243)	United States
Lucid Motors Canada ULC 1133 Melville St, Suite 2700 Vancouver, BC V6E 4E5 <b>Phone:</b> 1-888-99 LUCID (1-888-995-8243)	Canada

## What Is the Warranty Region?

The applicable Warranty Region is defined as the North American country (limited to the United States and Canada) where the Lucid genuine spare part or accessory was originally purchased, but excludes that country's associated islands and overseas regions, municipalities, and territories.

## Who May Use this Limited Warranty?

This Warranty is provided to the original purchaser and subsequent owner(s) of the relevant genuine spare part or accessory during the Warranty Period.

## What Is the Remedy?

The remedy under this Warranty is limited to repair, replacement, or adjustment of defective parts or accessories.

**Limitation of Implied Warranties and Incidental and Consequential Damages:** All implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the Warranty Period defined herein to the fullest extent allowed by applicable law. This Warranty excludes remedies for incidental or consequential damages. Examples of incidental and consequential damages include, but are not limited to, lost time, lost income or profits, loss of use of your vehicle, diminution in vehicle value, alternative transportation costs, lodging expenses, inconvenience, and aggravation or emotional distress. Some States do not allow limitations on how long an implied



warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### **What Is the Warranty Period?**

Two years from the date of purchase and unlimited miles, except:

- Lucid genuine spare parts and accessories when purchased by the customer and installed on a new vehicle prior to delivery (and included on the new vehicle invoice) are covered by the Lucid New Vehicle Limited Warranty coverage period applicable to that part, and for an accessory: 4 years/50,000 miles (whichever comes first);
- Genuine spare parts installed during a warranty repair are covered for the remaining balance of the Lucid New Vehicle Limited Warranty coverage period applicable to that part.

Customer must provide proof of date of purchase of the part or accessory.

### **What Does this Limited Warranty Cover?**

Warrantor will, without charge, and within a reasonable period of time, repair, replace, or adjust your Lucid genuine spare part or accessory that malfunctions or fails during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship within a reasonable period of time as of your request provided your Lucid genuine spare part or accessory has been properly operated and maintained, and the malfunction or failure was reported to Lucid during the Warranty period. Warrantor may determine at its discretion the method of fixing a malfunctioning or failing part (reparation, replacement, or adjustment with a new, reconditioned, or remanufactured part). If the part or accessory was installed by a Lucid service technician, labor costs for replacement are also covered.

### **What this Limited Warranty Does Not Cover**

Damage reasonably characterized as or caused by any of the following items or actions listed below is not covered under this Warranty:

- Normal wear and tear. Wear and tear is damage or stress that occurs in the course of normal use. It also includes cosmetic damage that does not affect functionality.
- Accidents, collisions, or impacts with external objects.
- External incidents (e.g. theft or vandalism) or outside influence (e.g. weather or environmental factors).
- Applied chemicals or spills.
- Neglect, abuse, misuse, or unreasonable use.
- Use of incompatible devices or accessories.
- Installation, adjustment, alteration, or repair performed by personnel not authorized by Lucid, including adjustment, alteration, or repair which would have otherwise been covered under the Warranty.
- Use for commercial purposes.

Software updates are not considered spare parts or accessories for purposes of coverage under this warranty.



This warranty does not cover tires. Warranty claims must be made directly with the tire manufacturer.

### **How To Obtain Warranty Service**

Notify Lucid within the Warranty Period and bring your genuine spare part or accessory to a Lucid Service Center. A list of Lucid Service Centers may be found on our website at <https://www.lucidmotors.com>. You may also obtain information on warranty performance or schedule service by contacting Lucid Customer Care toll free at 1-(888)-99-LUCID (888-995-8243). Please be ready to provide your VIN and give a description of the problem you are experiencing. Though you are not required to obtain service or repairs at a Lucid Service Center or Lucid-authorized repair facility, coverage under this Warranty may be excluded in the event of improper maintenance, service, or repairs performed by a non-Lucid Service Center or repair facility not authorized by Lucid.

### **Reservation of Rights**

Warrantor reserves the right to make changes in or additions to warranties at any time without incurring any obligation to make the same or similar changes or additions to prior warranties. Warrantor also reserves the right to provide post-warranty repairs, conduct recalls, or extend the Warranty coverage period at the sole discretion of Warrantor, and no such modifications or extensions shall obligate Warrantor to offer or provide other or future modifications or extensions.

### **Governing Law**

The guarantees contained in this Warranty and all questions regarding their enforceability and interpretation are governed by the law of the jurisdiction where the Lucid genuine part or accessory was originally purchased from Lucid.

The only express warranties accompanying the purchase of Lucid parts and accessories are those offered by the Warrantor. **WARRANTOR MAKES NO OTHER EXPRESS WARRANTY ON PARTS AND ACCESSORIES EXCEPT THIS WARRANTY.** This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### **Customer Satisfaction**

We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Lucid Service Representative at your local Service Center. A list of locations is available at: <https://www.lucidmotors.com/locations>.
2. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Care Manager at [customercare@lucidmotors.com](mailto:customercare@lucidmotors.com), or call 1-888-99 LUCID (1-888-995-8243).