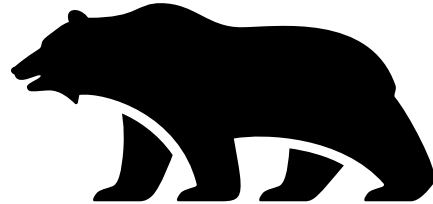


*This English-language translation is provided for convenience only.  
In case of discrepancies between the English and local language version, the latter shall prevail.*



LUCID

# New Vehicle Limited Warranty

Middle East

Effective October 2022



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## Message to Customers

Welcome to the Lucid New Vehicle Limited Warranty ("Lucid New Vehicle Limited Warranty" or "Lucid Warranty"), and welcome to luxury electric. This guide provides a detailed explanation of the Lucid Warranty terms for Lucid vehicles, including coverage types, durations, limitations, regions, and more. Our goal is to provide peace of mind and exceptional service at every step of the Lucid vehicle ownership experience.

## Who Is The Warrantor?

Lucid LLC ("Lucid") is the warrantor in the Middle East Region in accordance with the terms, conditions, and limitations in this New Vehicle Limited Warranty.

Warrantor and Contact Information	
Lucid LLC	
Building 4.08	
King Abdullah Financial District, Riyadh	
13519 Saudi Arabia	
Lucid Motors LLC	
Office Number B01-00-30	
City Walk, Al Wasl	
United Arab Emirates	

Any service required under the terms of this Lucid New Vehicle Limited Warranty will be provided by a Lucid Service Center. For a list of available Service Centers, see <https://www.lucidmotors.com/locations>.

## What Is The Warranty Region?

Coverage under this Lucid New Vehicle Limited Warranty is available only in the Middle East Region, which consists of the Kingdom of Saudi Arabia and the United Arab Emirates, but excludes associated islands and overseas regions, countries, municipalities, and territories.

The Lucid New Vehicle Limited Warranty is valid only for your Lucid vehicle if it was originally manufactured for and sold in the Middle East Region.

During the warranty period:



- If you temporarily take your Lucid vehicle to any other Region where there is a Lucid Service Center, the Lucid New Vehicle Limited Warranty will be honored in that Region. Temporary is defined as a period less than six months. Proof of compliance with any temporary import laws or regulations is required upon reasonable request.
- If you are permanently moving to a new Region supported by a Lucid Service Center, you may apply to Lucid to transfer the Lucid Warranty to the new Region for the duration of your ownership and the remaining warranty period. Requests to transfer a vehicle's Lucid Warranty will be decided on a case-by-case basis by Lucid at its absolute discretion, and will be subject to certain conditions, including all necessary regional modifications being carried out by a Lucid Service Center at the owner's cost

Transfer of the Lucid New Vehicle Limited Warranty to a new Region is not permitted for subsequent purchasers. Lucid will not transfer the warranty coverage following the sale of a vehicle within a new Region.

## Who May Use This Warranty?

This Lucid New Vehicle Limited Warranty is provided to the original purchaser, subsequent owner(s), and lessors of a Lucid vehicle sold by Lucid or its affiliates in the Warranty Region defined above.

## What Does This Warranty Cover?

Your Lucid New Vehicle Limited Warranty gives you specific legal rights. You may have other rights that vary from jurisdiction to jurisdiction. This New Vehicle Limited Warranty provides limited warranty coverage for your Lucid vehicle.

Under this Lucid New Vehicle Limited Warranty, Lucid will, without charge, and within a reasonable period of time, repair, replace, or adjust all parts on your vehicle that malfunction or fail during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship provided your vehicle has been properly operated and maintained in accordance with all requirements in the owner's manual and any other documentation we may provide you, and was taken to a Lucid Service Center for a warranted repair during the warranty period. Lucid may determine at its discretion the method of fixing a malfunctioning or failing part (reparation, replacement, or adjustment with a new, reconditioned, or remanufactured part).

The remedy under this Lucid New Vehicle Limited Warranty is limited to repair, replacement, or adjustment of defective parts. Lucid's liability and obligations under this Lucid New Vehicle Limited Warranty, if any, shall in no event exceed the cost of correcting manufacturing defects as provided in this written warranty, though any statutory rights remain unaffected as explained above. Upon expiration of this Warranty, any such liability under the Warranty shall terminate.

This Lucid New Vehicle Limited Warranty agreement applies to Lucid vehicles manufactured and sold by Lucid or its affiliates in the country the vehicle was first purchased. The Lucid New Vehicle Limited Warranty provides the following types of coverage:



Warranty Type	Coverage Duration
Vehicle	4 Years / 80,000 km
Powertrain	8 Years / 160,000 km
High Voltage Battery	8 Years / 160,000 km retaining 70% capacity
Corrosion Perforation	10 Years / Unlimited kilometers
Body and Paint Repair	4 Years / Unlimited kilometers
Supplemental Restraint System (SRS)	5 Years / 100,000 km

Lucid warrants each new vehicle in accordance with the model version of the vehicle at the time of production.

## Basic Vehicle Limited Warranty

The New Vehicle Limited Warranty covers the repair, replacement, or adjustment of parts necessary to correct defects in the materials or workmanship of any parts manufactured or supplied by Lucid under normal use for a period of four years or 80,000 km, whichever occurs first, subject to the exclusions and limitations and the separate coverage for certain parts described in this New Vehicle Limited Warranty. In addition, any repair, replacement, or adjustment of parts or components is covered under this New Vehicle Limited Warranty if damaged or made inoperable due to a defect caused by a Lucid over-the-air update during the warranty period.

## Powertrain Limited Warranty

The Powertrain is covered for the duration of 8 years or 160,000 km, whichever occurs first. The Powertrain Limited Warranty will cover the cost of repair, replacement, or adjustment of the defective parts of the Lucid powertrain subject to the limitations outlined in this New Vehicle Limited Warranty. This coverage is for Lucid's sophisticated electric powertrain, including the fully integrated electric drive units, transmission, and differential.

## High Voltage Battery Limited Warranty

The high voltage battery is covered for the duration of 8 years or 160,000 km, whichever occurs first, with a minimum 70% retention of battery capacity over the warranty period. The Battery Warranty covers the cost of repair, replacement, or adjustment of a defective Lucid battery at the discretion of Lucid, subject to the limitations outlined in this New Vehicle Limited Warranty.

The high voltage battery, like all batteries, will experience a decrease of energy and power loss with time and use. Loss of energy or power reduction over time is not covered beyond the terms and limits of this Warranty, as set forth in the paragraph above. Proper storage and maintenance of your Lucid vehicle will maximize the life and capacity of the battery.

Malfunctions or problems caused by failure to follow the recommended guidelines and charging procedures as stated in the Lucid Owner's Manual will not be covered under the terms of this Warranty. Please refer to the Owner's Manual for additional information.



Please note that the vehicle's displays of range are estimates based on driving conditions and habits, including other factors that are independent from the vehicle's battery capacity. The measurement method used to determine the battery capacity is at the sole discretion of Lucid's trained and authorized representatives.

When repairing, replacing, or adjusting the battery under this Warranty, Lucid will ensure that the capacity of the battery will be equal or greater than the original battery capacity during the warranty claim.

## Body and Paint Limited Warranty

The Lucid Paint and Body Limited Warranty covers manufacturing defects in the paint or body of your vehicle for four years from the warranty start date (there is no mileage limitation on this coverage). Accidental damage and damage caused by paint or body repair performed by a non-Lucid Approved Body Repair Center are not covered.

## Corrosion Perforation Limited Warranty

The Lucid Corrosion Perforation Limited Warranty covers perforation of body panels from within to the outside of the panel resulting from a material or manufacturing defect for 10 years (there is no mileage limitation on this coverage), except where:

- Surface corrosion occurs due to paint damaged by scratches, stone chips, or environmental fallout such as bird droppings or acid rain.
- The application of non-Lucid approved third-party coatings that have a detrimental effect on the original painted surface or under body panels.
- Corrosion is caused by, due to, or resulting from accidents, abuse, neglect, improper maintenance or operation of the vehicle, installation of a non-approved accessory, exposure to chemicals or environmental contaminants, damage resulting from an act of God or nature, fire, or improper storage.
- Damage is due to lack of required maintenance; improper maintenance; the use of other than original equipment parts, non-approved parts, or fluids; or improper body repairs.
- Repairs have not been performed by a Lucid Service Center or Lucid approved body shop.

## Supplemental Restraint System (SRS) Limited Warranty

The Supplemental Restraint System Limited Warranty covers defects in the seat belts or air bags system resulting from material or manufacturing defect for 5 years or 100,000 km, whichever comes first.

## What Is The Coverage Period?

Coverage under this Lucid New Vehicle Limited Warranty begins on the date that the vehicle is delivered to the first retail or corporate purchaser or the day it is first put into service (in the case of demonstrator vehicle), whichever occurs first, and lasts for the time period as stated in the coverage section.

For Lucid Genuine Spare Parts installed during a warranty repair, the warranty coverage ends at the expiration of the remainder of the initially applicable warranty period for the replaced parts.



You must bring the alleged defect to the attention of Lucid within the coverage period.

For defects reported to Lucid with reference to the Lucid Warranty within the warranty period but not remedied by Lucid within the warranty period, the Lucid Warranty coverage for that reported defect will continue until the reported defect is resolved. Such coverage will end:

- When the defect has been eliminated;
- When the Lucid Service Center confirms that no defect covered by the Lucid Warranty exists; or
- Thirty days after you have been notified in writing that the Lucid Genuine Spare Parts required to carry out the repair are in stock at the Lucid Service Center.

## What Does This Limited Warranty Not Cover?

### **Wear and Tear Items**

The Lucid New Vehicle Limited Warranty does not cover any item where its failure is due to normal wear and tear or items that have to be replaced or adjusted periodically during routine servicing and maintenance, including paint and glass chips, key fob batteries, upholstery discoloration, tears, punctures, wrinkles, depressions or other similar items.

The term “wear and tear” describes the normal process by which the components reach the limit of serviceability through normal use. The service life of a wearing part depends on the type of use of the vehicle and individual style of driving. As such, any component which has been repaired, replaced, or adjusted once under this Lucid New Vehicle Limited Warranty is not covered again, unless the failure is due to a manufacturing defect.

Items subject to normal wear and tear include, but are not limited to:

- Brake discs and pads
- Wiper blades
- Seat and back rest covers
- Upholstery and trim
- Steering Wheel
- Floor coverings

Service parts include, but are not limited to:

- Filters
- Lubricants
- Items replaced during routine maintenance

Service adjustments required after the first service, including but not limited to:

- Adjustment to doors and hoods
- Head lamp adjustment
- Wheel alignment



- Wheel balancing

### **Tires**

The Lucid New Vehicle Limited Warranty does not cover tires. Warranty claims related to the original factory fitted tires must be made directly with the tire manufacturer.

### **Performance Modifications**

The Lucid New Vehicle Limited Warranty does not cover any repair, replacement, or adjustment of parts where the fault or defect is wholly or partially attributed to performance related modifications.

### **Performance Metrics**

Performance metrics advertised by Lucid and/or other testing agencies are not covered under the Lucid New Vehicle Limited Warranty as there are many variables that may affect the vehicle performance, including but not limited to vehicle age/use, ambient temperature, battery state of charge. Please refer to the Owner's Manual for additional information.

### **Removal of Non-Standard Equipment or Accessories**

Additional labor time for the removal of non-standard equipment, including but not limited to aftermarket parts and accessories, and Lucid Accessories cannot be claimed under the Lucid New Vehicle Limited Warranty.

### **Track and Competition Use**

Damages and/or malfunctions that occur due to or in connection with track and competition use are not normal use in the sense of the Lucid New Vehicle Limited Warranty, and are therefore not covered under the Warranty.

### **Normal Noise and Vibration**

All mechanical devices produce some level of noise and/or vibration that can differ between vehicles. Slight wind noise, component noise, and/or vibration that do not affect the performance of the vehicle are considered normal and are not covered by the Lucid New Vehicle Limited Warranty.

### **Commercial Use as a Taxi or Ride Sharing Service**

The Lucid New Vehicle Limited Warranty does not cover damages and/or defects that occur due to or in connection with Lucid vehicles being used to provide taxi or ride sharing services.

### **Other Damage**

Damage caused by any of the following items or actions listed below is not covered under this Lucid New Vehicle Limited Warranty:

- Accidents, collision or objects striking the vehicle, such as driving into or over curbs, potholes or other road hazards.
- Theft, vandalism, or riot.





- Environmental incidents, including, but not limited to, exposure to extreme weather events such as high winds, dust or sand storms, hurricanes, floods, fires, acid rain, environmental or industrial fallout, bird droppings, tree sap, stone chips, road salt or other environmental conditions.
- User applied chemicals or accidental spills.
- Driving through water deep enough to cause water to infiltrate into any component, for example, powertrain components.
- Installation of parts that are not Lucid Genuine Parts.
- Immersion/flooding of the high voltage battery assembly.
- Abuse and/or misuse of the vehicle and/or high voltage battery pack, such as driving over curbs, overloading, racing or track use.
- Any unauthorized access or modification of vehicle software or data through the use of, but not limited to, non-Lucid software programs, malware, programming errors, or any electronic disruptions.
- Permitting water to enter the vehicle by leaving a window or door open.
- Exceeding the load limits specified on the certification label.
- Failure to observe and resolve vehicle warnings and indications of battery concerns within a reasonable amount of time.
- Failure to complete software updates within a reasonable amount of time, typically 30 days.
- The use of incompatible charging devices or methods.
- Exposure to direct and/or intense heat sources outside of normal use.
- Allowing the high voltage battery to discharge to a 0% state of charge or 0 miles/0km of range
- Repairs, modifications, or alterations to the vehicle performed by facilities and personnel not authorized by Lucid, including repairs which would have otherwise been covered under this Lucid New Vehicle Limited Warranty.
- Failure to properly store your vehicle as described in the Battery Information section of the Owner's Manual that results in damage to the high voltage battery.
- Failure to follow instructions for proper use, care, maintenance, or operation as provided in the Owner's Manual.

## What Will Cause The Warranty To Be Voided?

The Lucid New Vehicle Limited Warranty will be voided, and all warranty coverage here under will terminate in the event of:

- Failing to install required software updates within 30 days after notification that an update is available.
- Failing to comply with any recall notice.
- Defacing or altering the VIN (vehicle identification number) or odometer or any related system such that it is difficult to determine the VIN number or actual mileage.
- The vehicle being sold, designated, labeled, or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, scrap, reconstructed, irreparable, or a total loss, including a determination by an insurance company, financial institution, or leasing company that the vehicle is a total loss, write-off, or equivalent.



## What To Do If You Need Roadside Assistance?

To obtain roadside assistance when your Lucid vehicle is inoperable, contact 800-111-1030. Roadside Assistance is an additional service offered by Lucid for four years or 80,000 kms, whichever comes first. It is a separate service and is not provided as part of the New Vehicle Limited Warranty. Please refer to your Owner's Manual for full details of scope of this service.

## How do you Obtain a Warranty Repair?

1. Contact a Lucid Service Center as soon as you notice any problem that may be due to a manufacturing defect in factory-supplied materials or factory workmanship.
2. If safe to do so, bring the vehicle to the nearest Lucid Service Center as soon as possible.
3. Allow the Lucid Service Center to inspect the vehicle.
4. The Lucid Service Center will determine if the problem is covered by this Lucid Warranty (see [What Does This Warranty Cover?](#) on page 4.) If so, the Lucid Service Center will correct the problem free-of-charge pursuant to the terms of this New Vehicle Limited Warranty.

## Governing Law

The warranties contained in this Lucid New Vehicle Limited Warranty and all questions regarding their enforceability and interpretation are governed by the law of the jurisdiction in which you purchased your Lucid vehicle.

## Limitations on Liability

To the fullest extent allowed by applicable law, all of the warranties in this Lucid New Vehicle Limited Warranty are subject to the following limitations and disclaimers:

THE WARRANTIES IN THIS LUCID NEW VEHICLE LIMITED WARRANTY ARE THE ONLY EXPRESS WARRANTIES APPLICABLE TO YOUR VEHICLE. LUCID DOES NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH YOUR VEHICLE OR THESE WARRANTIES. NO PERSON MAY MODIFY OR WAIVE ANY PART OF THESE WARRANTIES.

As a condition of these warranties, you are responsible for properly using, maintaining, and caring for your vehicle as outlined in your Owner's Manual. Lucid recommends that you maintain copies of all maintenance records and receipts for review by Lucid.

***Any implied warranty of merchantability or fitness is limited, to the fullest extent allowed by applicable law, to the time period covered by these written warranties, or to the applicable time period provided by applicable law, whichever period is shorter.***

***To the fullest extent allowed by applicable law, Lucid disclaims all implied warranties if the vehicle is used for business or commercial purposes. To the fullest extent allowed by applicable law, Lucid disclaims the implied warranty of fitness for a particular purpose if your vehicle is used for racing, even if the vehicle is equipped for racing.***



Some jurisdictions do not allow Lucid to limit how long an implied warranty lasts or to exclude or limit incidental or consequential damages, so the limitation and exclusions described above may not apply to you.

Lucid reserves the right to make changes in or additions to warranties for vehicles built or sold by them at any time without incurring any obligation to make the same or similar changes or additions to warranties for vehicles previously built or sold.

Lucid also reserves the right to provide post-warranty repairs, conduct recalls, or extend the warranty coverage period for certain vehicles or vehicle populations, at the sole discretion of Lucid. The fact that Lucid has provided such measures to a particular vehicle or vehicle population in no way obligates Lucid to provide similar measures to other owners of similar .

## Customer Satisfaction

We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Lucid Service Representative at your local Service Center.
2. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Care Manager at [customercare@lucidmotors.com](mailto:customercare@lucidmotors.com) or call +966 800-111-1030.