



Lucid Connected Home Charging Station Limited Warranty

Who Is the Warrantor?

The warrantor in accordance with the terms, conditions, and limitations in this Warranty is listed below:

Warrantor	Warranty Region
Lucid USA, Inc. 7373 Gateway Blvd Newark, CA 94560 Phone +1-888-99 LUCID (+1-888-995-8243)	United States
Lucid Motors Canada ULC 1133 Melville St, Suite 2700 Vancouver, BC V6E 4E5 Phone +1-888-99 LUCID (+1-888-995-8243)	Canada

What Is the Warranty Region?

The applicable Warranty Region is defined as the North American country (limited to the United States and Canada) where the Lucid Connected Home Charging Station was originally purchased from Lucid, but excludes that country's associated islands and overseas regions, municipalities, and territories.

Who May Use this Limited Warranty?

This Warranty is provided to the original purchaser and subsequent owner(s) of a Lucid Connected Home Charging Station originally purchased from Lucid. To obtain coverage, a subsequent owner must provide proof of ownership transfer.

What is the Remedy?

The remedy under this Warranty is limited to repair, replacement, or adjustment of defective parts.

Limitation of Implied Warranties and Incidental and Consequential Damages: All implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, are limited in duration to the Warranty Period defined above to the fullest extent allowed by applicable law. This Lucid Warranty excludes remedies for incidental or consequential damages. Examples of incidental and consequential damages include, but are not limited to, lost time, lost income or profits, loss of use of your vehicle, diminution in vehicle value, alternative transportation costs, lodging expenses, inconvenience, and aggravation or emotional distress. Some States do not allow limitations on how long



an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

What is the Warranty Period?

Four years from the date of original purchase.

What Does this Limited Warranty Cover?

Warrantor will, without charge, and within a reasonable period of time, repair, replace, or adjust your Lucid Connected Home Charging Station that malfunctions or fails during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship within a reasonable period of time as of your request provided your Lucid Connected Home Charging Station has been properly operated and maintained, and the malfunction or failure was reported to Lucid during the Warranty period. Lucid may determine at its discretion the method of fixing a malfunctioning or failing part (reparation, replacement or adjustment with a new, reconditioned or remanufactured part). If the part or accessory was installed by a Lucid service technician, labour costs for replacement are also covered.

What the Limited Warranty Does Not Cover

Damage reasonably characterized as or caused by any of the following items or actions listed below is not covered under this Warranty:

- Normal wear and tear. Wear and tear is damage or stress that occurs in the course of normal use. It also includes cosmetic damage that does not affect functionality.
- Accidents, collisions, or impacts with external objects.
- External incidents (e.g. theft or vandalism) or outside influence (e.g. weather or environmental factors).
- Applied chemicals or spills.
- Neglect, abuse, misuse, or unreasonable use.
- Use of incompatible devices or accessories (including non-Lucid-approved adapters).
- Improper installation.
- Adjustment, alteration, or repair performed by personnel not authorized by Lucid, including adjustment, alteration, or repair which would have otherwise been covered under the Warranty.
- Use for commercial purposes.

How To Obtain Warranty Service

Notify Lucid within the Warranty Period and bring your Lucid Connected Home Charging Station to a Lucid Service Centre. A list of Lucid Service Centres may be found on our website at <https://www.lucidmotors.com>. You may also obtain information on warranty performance or schedule service by contacting Lucid Customer Care toll-free at 1-888-99-LUCID (1-888-995-8243). You are not required to obtain service or repairs at a Lucid Service Centre or Lucid-authorized repair facility, however coverage under this Warranty may be excluded in the event of improper maintenance, service, or repairs performed by a non-Lucid Service Centre or repair facility not authorized by Lucid.



Reservation of Rights

Warrantor reserves the right to make changes in or additions to warranties at any time without incurring any obligation to make the same or similar changes or additions to prior warranties. Warrantor also reserves the right to provide post-warranty repairs, conduct recalls or extend the warranty coverage period at the sole discretion of Warrantor, and no such modifications or extensions shall obligate Warrantor to offer or provide other or future modifications or extensions.

Governing Law

The guarantees contained in this Warranty and all questions regarding their enforceability and interpretation are governed by the law of the jurisdiction where the Lucid Connected Home Charging Station was originally purchased from Lucid.

WARRANTOR MAKES NO OTHER EXPRESS WARRANTY ON THIS PRODUCT EXCEPT THIS WARRANTY. This warranty gives you specific legal rights, and you may also have other rights, which vary from province/territory to province/territory.

Customer Satisfaction

We take customer satisfaction seriously. If you have any questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Lucid Service Representative at your local Service Centre. A list of locations is available at: <https://www.lucidmotors.com/locations>.
2. If your enquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Care Manager at 1-888-99 LUCID (1-888-995-8243)